

SHIPPING – COVID-19 Updated

Outside the UK If you require delivery to outside the UK, please contact us at info@changsfabrics.com to obtain a price and delivery timescale before placing your order.

UK - Only All UK orders will be sent Monday to Friday (except on bank or public holidays).

Please allow up to 3 working days for deliveries to be sent out, if in stock. Bespoke items or requests may take longer.

All items will be sent out via 1st class by Royal mail and must be able to fit into a post box. If you have any queries, please contact us at info@changsfabrics.com.

We aim to deliver Product(s) to the delivery address you have requested in your Order but we cannot give an exact or guaranteed delivery date.

If we have not delivered the Product(s) to you within 30 (thirty) days of the date of the Contract, or any other date that we may agree with you, then you may cancel the Contract and we will refund any money paid by you.

Ownership of the Product(s) will pass to you on delivery.

Damaged or Defective Product(s)

We do not offer any warranty or guarantee on our Product(s).

You should inspect the Product(s) when you receive them for defects or damage. If you find a defect or damage, contact as soon as possible with your Order reference number to hand.

If the Product(s) are found to be damaged prior to delivery to you, or defective (through no fault of your own wearing or use), we will repair or replace the Product(s) or refund the price paid by you, including any delivery charges you paid, provided that you have not worn or used and damaged the Product(s).